

Dear Parents & Carers,

In keeping with sharing updated guidance with our school community, we wanted to inform you that today, the Department for Education provided a further update for schools.

The Department for Education has launched a new helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

- Phone: 0800 046 8687
- Email: [DfE.coronavirushelpline@education.gov.uk](mailto:DfE.coronavirushelpline@education.gov.uk)

Opening hours: 8am to 6pm (Monday to Friday)

No school should close in response to a suspected (or confirmed) COVID-19 case unless directed to do so by Public Health England.

A reminder that personal hygiene is the most important way we can tackle COVID-19. Please help us in sharing simple and effective hand hygiene messages with your children. Public Health England has a dedicated webpage with a range of posters and digital materials at:

<https://campaignresources.phe.gov.uk/resources/campaigns/101-coronavirus-/resources>

Where to find the latest information

Updates on COVID-19:

<https://www.gov.uk/coronavirus>

Guidance for educational settings:

<https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19>

Travel advice for those travelling and living overseas:

<https://www.gov.uk/guidance/travel-advice-novel-coronavirus>

Thank you for your ongoing support,

**Joe Porter & Paul Gilbert**



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